

# Omni Global Sourcing POPI (Protection of Personal Information) Policy

## Introduction

Omni Global Sourcing ("we", "us", "our") is committed to protecting the privacy and security of your personal information. This POPI (Protection of Personal Information) Policy outlines how we collect, use, disclose, and safeguard your personal information in accordance with the Protection of Personal Information Act (POPIA) of South Africa.

## 1. Collection of Personal Information

### 1.1 Information We Collect

We may collect the following types of personal information:

- **Personal Identifiers:** Name, address, phone number, email address, and other contact details.
- **Usage Data:** Information about how you use our website, products, and services.
- **Technical Data:** IP address, browser type, operating system, and other technical information from your use of our website.

### 1.2 Methods of Collection

We collect personal information through various methods, including but not limited to:

- **Direct Interactions:** Filling out forms on our website, subscribing to our services, or contacting us.
- **Automated Technologies:** Cookies, web beacons, and other tracking technologies.
- **Third-Party Sources:** Public databases, social media platforms, and other third parties.

## 2. Use of Personal Information

We use your personal information for the following purposes:

- **To Improve Our Offerings:** To analyse usage data and improve our products and services.
- **To Communicate:** To send you updates, newsletters, and promotional materials.
- **To Comply with Legal Obligations:** To comply with applicable laws, regulations, and legal processes.

## 3. Disclosure of Personal Information

We may disclose your personal information to:

- **Service Providers:** Third-party vendors who provide services on our behalf.
- **Business Partners:** Partners with whom we collaborate to offer products and services.
- **Legal Authorities:** When required by law or to protect our legal rights.

#### 4. Security of Personal Information

We implement appropriate technical and organisational measures to protect your personal information against unauthorised access, alteration, disclosure, or destruction. These measures include:

- **Encryption:** Use of encryption technologies to protect data during transmission and storage.
- **Access Controls:** Restricted access to personal information to authorised personnel only.
- **Regular Audits:** Regular security audits and assessments to ensure the effectiveness of our security measures.

#### 5. Data Subject Rights

Under POPIA, you have the following rights regarding your personal information:

- **Access:** You have the right to request access to your personal information.
- **Correction:** You have the right to request correction of inaccurate or incomplete personal information.
- **Deletion:** You have the right to request the deletion of your personal information.
- **Objection:** You have the right to object to the processing of your personal information.
- **Data Portability:** You have the right to request the transfer of your personal information to another party.

To exercise these rights, please contact us using the contact information provided below.

#### 6. Cookies and Tracking Technologies

Our website uses cookies and similar tracking technologies to enhance your user experience and collect information about your use of our site. You can control the use of cookies through your browser settings.

#### 7. International Transfers

Your personal information may be transferred to and processed in countries outside of South Africa. We ensure that such transfers comply with applicable data protection laws and that appropriate safeguards are in place to protect your personal information.

## **8. Updates to This Policy**

We may update this POPI Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any significant changes by posting the updated policy on our website and indicating the effective date.

## **9. Contact Us**

If you have any questions or concerns about this POPI Policy or our data protection practices, please contact us at:

Omni Global Sourcing  
Email: [info@omnigss.com](mailto:info@omnigss.com)  
Phone: +44 7387 878417

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**Effective Date:** 10 June 2024

This policy was last updated on 10 June 2024.

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By using our website and services, you consent to the collection, use, and disclosure of your personal information as described in this POPI Policy.